

Student Success Guide





WELCOME TO THE STUDENT SUCCESS GUIDE

WHAT IS STUDENT SUCCESS?

We define student success as the processes most connected with moving towards positive student outcomes. These are:

- **Continuation:** You advance in your educational journey.
- **Attainment:** You reach the qualifications and marks you aspire to.
- **Retention:** You stay on track with your studies to the end.
- **Progression:** You get where you want to go afterwards.

WHO CAN HELP ME?

Our Student Success Team can help support you to achieve personal success and fulfillment. They can do this by:

- Identifying and directing you to additional support services.
- Linking you with the wider community.
- Providing you with opportunities to develop your understanding of academic and digital skills.
- Helping you discover what you might do after you complete your course.



WHAT SUPPORT CAN THE STUDENT SUCCESS TEAM OFFER?

University life and study can take a bit of getting used to. Our Student Success Team is here to empower you to **stay on track with your academic study, **embrace opportunities** and **achieve success!****

We offer all Writtle University College students the following:

Careers, Employability and Enterprise Support:

- Business mentoring.
- Business start-up guidance.
- Employability skills development.
- Impartial careers advice and guidance.
- Opportunities to engage with employers.
- Business start-up guidance.
- Business mentoring.

Study Skills Support:

- Digital IT skills for study.

In addition to this, we provide university-level students with the following:

Study Skills Support:

- Academic writing support.
- Exam, course and health study habits guidance via our Success Coach Team.
- Statistics support.

You can find more details about our study skills service support on page three and our careers, employability and enterprise team support on page four.



“

It was very helpful to talk to someone and create a plan to help me work more efficiently.
Thank you so much!!

STUDENT FEEDBACK ”



STUDY SKILLS SERVICE SUPPORT

Academic writing support

This covers everything related to written assignments like essays, reports or creating presentation slides. Typical subjects for 1-to-1 sessions and workshops include developing a suitable academic writing style, organising your writing and correctly using references to avoid plagiarism. Academic writing support is available to students throughout their time with us, helping students stay on track to achieve their qualifications. It can be especially useful during your first year when writing degree-level assignments may be new and challenging.

Digital IT skills for study

Our IT skills support includes a rolling schedule of training sessions and small workshops across all levels of IT ability. Topics include formatting assignments and dissertations, presentation skills, database and using Zotero, Mahara and Microsoft Excel. Individual help can also be booked for everything related to digital IT skills for study.

Statistics support

Statistics is an area in which tutors have found that students ask for extra tuition. The Student Success Team can provide individual sessions and group workshops that run alongside academic teaching.

Success Coaches

Our Success Coach Team works with your course and exams teams to reach out and invite students for tailored 1-to-1 sessions. They will check how your studies are going, and discuss ways to empower you to access the support you need to achieve success.

The team also regularly runs workshops on healthy study habits like time management, organisational skills, beating procrastination, increasing confidence and examination preparation.



“

These workshops have been a light at the end of the tunnel, I feel confident with using SPSS now and have actually really enjoyed analysing data.

STUDENT FEEDBACK

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CAREERS, EMPLOYABILITY AND ENTERPRISE SERVICE SUPPORT

A distinctive part of Student Success is our sub-team devoted to your future success in further study and employment.

Opportunities to engage with employers and employability skills

Our Employability Manager arranges a full calendar of online and on-campus careers fairs, employer and alumni events and skills sessions.

Impartial careers advice and guidance

For more bespoke support, our Careers Adviser (accredited to the matrix standard) offers bookable one-to-one consultations, group sessions and powerful self-help resources.

Business start-up guidance and business mentoring

Our award-winning Entrepreneur in Residence offers one-to-one and group coaching to give a boost to anyone in the Writtle University College community who is thinking of becoming self-employed or starting a new business venture.

Employment opportunities

The team maintains a vacancies board for job opportunities connected with our higher education courses. They also have a large bank of industry contacts to help students navigate their future.



“ I feel so much more confident in my career pursuit and know if I need more help the careers team will be there. ”

STUDENT FEEDBACK



CELEBRATING STUDENTS' SUCCESS

At Writtle University College, we are passionate about success. Here, every achievement - big and small - is a cause for celebration.

Our students' hard work benefits their personal development, the Writtle University College community and those around them. Many of our students achieve success beyond their studies and take their first strides into the workplace by establishing professional networks and entrepreneurial initiatives. Members of our Writtle Family transform lives by supporting others in the community.

Whatever you achieve during your time with Writtle University College, we are here to support you every step of the way. Our Student Spotlight Awards provide the format to shine the light on your achievements and success outside of your academic studies. The award was launched in 2019 and is presented annually to showcase students' accomplishments in academia, business and the community.



“ I received all the help I needed. The service offered to students is very appreciated and well thought out. ”

STUDENT FEEDBACK



COLLABORATING WITH STUDENTS TO PROVIDE SERVICES THEY WANT

The Student Success Team adds to the quality of your experience as a student at Writtle University College through the attention we pay to listening to our students.

We run focus groups, planning workshops and evaluation surveys to ensure our offerings are what students want and need. We are particularly keen to fully meet the needs of groups historically excluded or marginalised within higher education. Working closely with our Students' Union, we drive forward initiatives aimed to improve student experience. The ways in which we collaborate with students include:

STUDENT SUCCESS ADVISORY BOARD (SSAB)

All the services within the team are shaped by the Student Success Advisory Board, whose members are current student volunteers, former students and volunteers from industries connected to our courses. The Board informs the work of the Student Success team and consults on what would make a difference to distinct groups of students within the community at Writtle University College. Since its establishment in 2020, the Board has launched several initiatives and change projects.

HIGHER EDUCATION STUDENT COUNCIL

The Higher Education Student Council provides a forum for student representatives to discuss their suggestions and concerns. It is also a forum to engage with students about decisions that impact their experience, and to share information, ensuring staff and students work together in partnership.

PEER SUPPORT

We understand that some support is best given by people who are currently students themselves and can speak from direct, fresh experience. Our peer mentoring scheme allows second and third-year students to give back to the community as Buddies. New members of our learning community can draw on their know-how at events and around campus by looking out for the Buddy Team's distinctive gilets!



Writtle
University
College
Student Success

The information in this guide was believed to be accurate and up to date at the time it went to print.

For the latest information, please consult our website by using the web address or scanning the QR code below.



<https://writtle.ac.uk/Student-Success>

If you have any further questions, please feel free to contact the Student Success Team.

E: Success@Writtle.ac.uk

We look forward to hearing from you and supporting your journey to success!



@WUCSuccess