

### Vice-Chancellor Professor Tim Middleton

Welcome to our small, friendly community.

Enjoy our green spaces, small class sizes and supportive atmosphere.





Our beautiful countryside estate.

An excellent place to live, study and socialise.



























Top university provider in the East of England For student satisfaction with teaching.





Celebrating 130
years of success.
Our alumni
stretch back over
more than a
century.





I look forward to celebrating your achievements.
You will all make the world a better place.





## Caroline Flanagan Director of Higher Education

I hope you will come to see our campus as a home and our community as a family.





Our team will help you to succeed personally and academically.





Our excellent Facilities offer a supportive, professional learning environment.





I hope you will enjoy your time with us and make the most of every opportunity.





## Good morning!





### Officers



Yamini (She/Her)
Vice President &
Welfare



Niamh (She/Her) Community & Outreach



Elliot (He/Him)
President



Abi (She/Her)
Support officer



Ali (She/Her)
Administrator



Renee (She/Her)
Vice President & Race
Equality (TBC)



Corran (He/Him)
Community & Outreach



William (He/Him)
Community & Outreach



Summa (She/Her)
Marketing & Engagement



Alice (She/Her)
Further Education

### Students

- Writtle University College Students' Union is here to represent all students who attend our institution. This includes:
  - Full-time
  - Part-time
  - Mature
  - International
  - Further Education and Higher Education

## We're not just social

- We represent you at all meetings and on all boards.
- We stand for what students really want out of our university.
- We run various campaigns throughout the year.
- We attend the NUS National Conference and other such conferences.
- We are the voice of Writtle University College students

### Course Reps

#### We are looking for course reps!

#### **Higher Education Forum**

- Monthly meeting.
- Student union and student body led.
- Open discussion about all things WUC related.
- Issues and suggestions will be worked on by student union officers.

#### **Higher Education Council**

- Once every semester
- Co-chaired by student union and WUC staff.
- > Issues and suggestions elevated to senior WUC staff.

### University Student Cost of Living Fund

Support for students facing short term financial hardship

- Transport
- Food & Hygiene products
- Health
- Course equipment

#### Non Means-tested

#### **Student Pantry**

Student can now pick up free items to support them, such as dry cupboard foods, stationery and hygiene products.



## **Main Events**



## Freshers' Week





### Freshers' Week





### Moulshams 11





### Summer Ball





## Alternative social activities!



### Clubs and Societies

- Christian Union
- LGBTQIA+ Society
- Yoga
- Phoenix Society
- Gaia
- Table Top Gaming
- Horticulture
- CP Shooting
- Equine Society
- Crochet Club

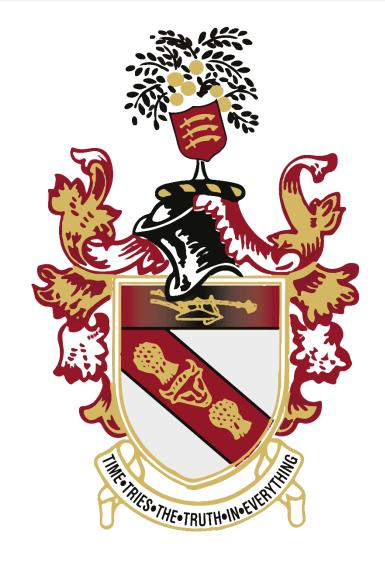




### What you can look forward to

- Freshers' Week
- Freshers' Ball
- Student NightsOut/In
- Refreshers' Week
- Winter Ball
- Moulshams 11

- Summer Ball
- Societies and Clubs
- Themed nights
- Non-drinking Events
- Community Projects



Thank you, we hope you have a great rest of your day!

## Meet the team



We are based in L28 on the main campus.

We all have a range of experiences and expertise to help you with whatever you bring to us













We offer a range of services to all students:

COUNSELLING

**CBT REFERRALS** 

**SIGNPOSTING** 

WELLBEING ADVISOR SUPPORT

Our WUC counsellor sees students who are referred to her by wellbeing advisors. If you are referred you'll have 6 weekly sessions.



We offer a range of services to all students:

COUNSELLING

**CBT REFERRALS** 

**SIGNPOSTING** 

WELLBEING ADVISOR SUPPORT

CBT is another form of talking therapy that focuses in on how your thoughts effect your behaviour. This is provided by Health assured.



We offer a range of services to all students:

COUNSELLING

**CBT REFERRALS** 

**SIGNPOSTING** 

WELLBEING ADVISOR SUPPORT The Wellbeing Team interacts with ever other department in the institution. Therefore even if you're not sure if your difficulty is Wellbeing related, we can direct you to who can help you.



We offer a range of services to all students:

COUNSELLING

**CBT REFERRALS** 

**SIGNPOSTING** 

WELLBEING ADVISOR SUPPORT Wellbeing Advisors will be the first people you meet. We can support you in a multitude of ways. This may be: emotional support, signposting, providing tips and advice or selfhelp resources.

# We are here to support you



Last year's students said wellbeing were...

Easy to engage with - 98%

Gave relevant and practical advice - 89%

Were well informed in the subject area-84%

Signposted to relevant agencies - 81%

# We are here to support you



We were also told that these were the most relevant topics for our students...

Anxiety Eating disorders

Depressions Suicidal thoughts & actions

Panic attacks Bereavement

Self harm Sexuality

# We want to hear from you



Please look out for an **email from the Wellbeing Team** to complete our very quick survey.

No longer than **5 minutes!** 



## Get in touch



Getting in touch is really easy. Just head to moodle and click on 'Student- Self refer to wellbeing'

Student - Self refer to wellbeing wellbeing@writtle.ac.uk

L 28

@wuc\_wellbeing





### **Student Success Team**

## Donna Franklin Head of Student Success

Helping empower you to:

stay on track with your academic study,

embrace opportunity,

and achieve personal success



### SUPPORTING YOUR SUCCESS



Left to right:
Angela Bower, Sandra Watts, Nikolas Barrall, Kelly Bishop, John McMahon, Charlotte McLeod



## Dedicated HE Study Hub for all university level students 5.45am-11pm









HE Study Hub – a great place to meet others this week!





## Your week, your choice everyday!



### **Monday 11.09**

### 230pm-4.15pm

 Board Games and Crafts **HE Study Hub - Downstairs** 

- Give-It-A-Go Rugby Touch/Tag no experience necessary.

  Tabor Field
- Joining your public library an introduction to the public libraries in Essex for students.

- Give-It-A-Go Netball **Maddison Courts**
- Hedgehog Friendly Campus project find out about our ourney so far and how you can get involved. HE Study Hub - Upstairs

### Tuesday 12.09

### 230pm-4.15pm

 Water sports/relax Reservoir



- Meet the horses and yard staff (2.15pm outside Garden Room to walk to Cow Watering Campus).
- · Joining your public library an introduction to the public libraries in Essex for students.

### 3.30pm-4.15pm

- Horse Grooming (3.15pm) outside Garden Room to walk to Cow Watering Campus).
- Hedgehog Friendly Campus project - find out about our journey so far and how you can HE Study Hub - Upstairs

Thursday 14.09

Any time from 2pm

SU Fun Day - Come along

and meet others. Pizza,

drinks, games provided

by SU Tabor Field

Water sports/relax

Anxiety drop-in Wellbeing Hub

Axe Throwing Tabor Field

2.30pm-3.15pm

Reservoir

### ALL EVENTS ARE

PICK 'N' MIX YOUR WEEK WITH A **SCHEDULE OF ACTIVITES** 

### **Every Day**

Welcome Zone - relax with peers and meet others (HE Study Hub all day)

[8am-9am] Starbucks in the Garden Rooms Open for Grab & Go Breakfast

[4pm-5pm] FREE TIME / Quiet hour in the Wellbeing Hub

[5pm-6.30pm]
Garden Room open for Dinner



SU Evening Please see Freshers Week

### Friday 15.09

### 230pm-3.15pm



- Give-It-A-Go Hockey Maddison courts
- Meet horses and yard staff (2pm outside Garden Room to Walk to Cow Watering Campus)

### 3,30pm-4,15pm

Horse Grooming (3pm outside Garden Room to walk to Cow Watering Campus).

### Wednesday 13.09

### Tlam-2pm

Freshers Fair Baa/Sports Hall

[1.30pm-2pm] Quiet Time (Visit the Freshers Fair without the crowds and with a lower volume)



 Give-It-A-Go Basketball Maddison courts

University Survival Guide Wellbeing Hub

### 3.30pm-4.15pm

· Learn study skills hacks and speak to the Buddy team peer **HE Study Hub - Upstairs** 



Hedgehog Friendly Campus project - find out about our

journey so far and how you can get involved. HE Study Hub - Upstairs

Learn study skills hacks and

**HE Study Hub - Upstairs** 

speak to the Buddy team peer



# All you need to know!

Any worries or need help with systems etc.?

Meet Student Success Team 2.30pm SU office (daily)





Everything to help you settle into student life with us!

wuc-welcomehub.co.uk







### You will find:

Your Welcome Guide
Welcome from our Vice Chancellor
Subject equipment lists
Meet our fantastic support teams
Key contact information
FAQ forum
Campus maps
IT induction



### Download our Writtle Health App!

Take part in challenges
View and book gym sessions and
exercise classes
View and book events
STAY CONNECTED!



Download now: wix.to/e0CVA3I





### Check-in with YOU from weeks 3-5



Or book a 1-1 anytime, any place: www.writtle.ac.uk/success-bookings



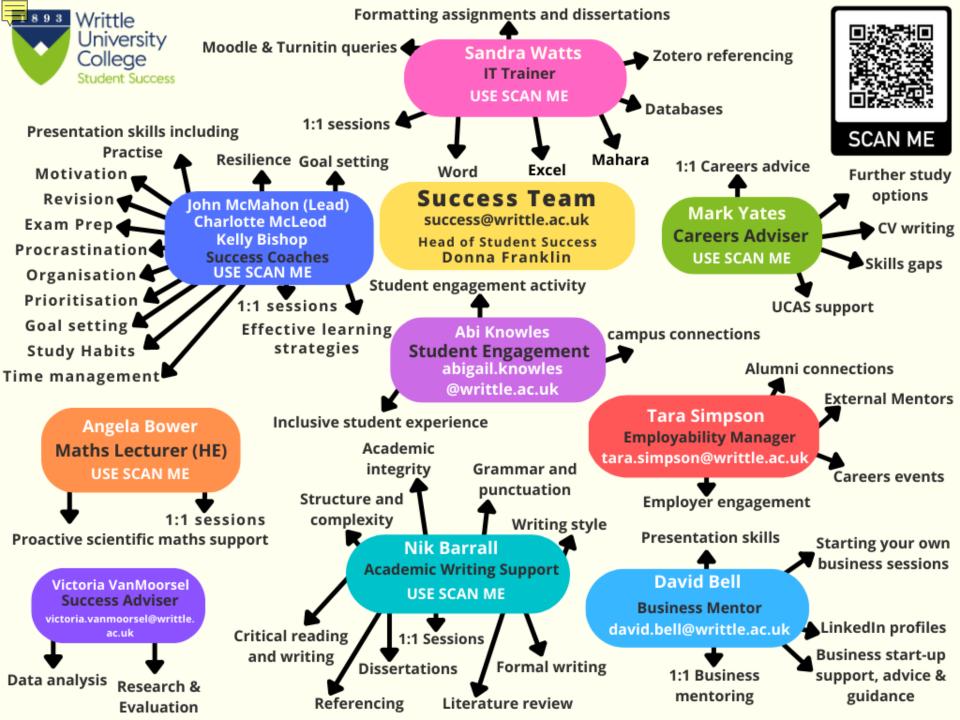
# Success Study Coaches help you to develop **personal effectiveness** skills for life!





Motivation
Confidence and Resilience
Revision skills
Organisational skills
e.g. Managing your time /
beating procrastination

1-1 support and workshops





Any questions?

You'll find us on Moodle...



Email: success@writtle.ac.uk



# HE Disability Team Who do we support?

A disability is an impairment or condition which has substantial long term adverse effects on normal day-to-day activities

WUC has about 30% of students declaring a disability; almost double the national average for higher education!

- Visual impairments
- Hearing impairments
- Mobility impairments
- Neurodiversity (Autism, ADHD)
- Mental Health conditions
- Specific Learning Difficulties
- Long Term Health conditions

Even if you do not think you fit one of these criteria now, you may develop a condition, sustain an injury or discover a new diagnosis while you are a student.



# HE Disability Team What do we do?

### We advise on:

- Reasonable Adjustments
- Disabled Students Allowance (DSA)
- Medical Protocols
- Personal Emergency Evacuation Plans (PEEPs)
- Assistance Dogs
- Risk Assessments

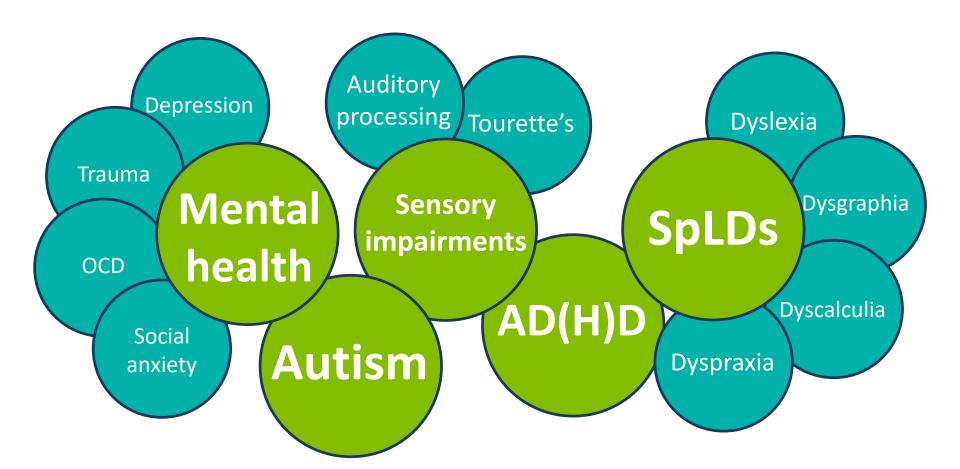
These are changes to the environment, teaching and assessment which remove barriers experienced by disabled students.

We work with other teams to develop more inclusive approaches and ensure that students are given an equitable opportunity to succeed



# HE Disability Team How do we support Neurodiversity?

Specialist support one-to-one mentoring and study skills support (usually via DSA funding)





# HE Disability Team How to access us



HEDisability@Writtle.ac.uk



writtle.ac.uk/Support-for-Higher-Education-Students



Including our ND screening tool



Find us in the Wellbeing Hub





We have weekly drop-ins – dates/times on posters



# Welcome - Your student account

A Student ID Card is issued to all students, together with a lanyard – please make sure you wear it all times whilst on campus. Your ID card serves as your library card, access buildings, prove your identity in exams and much more. Your ID card is fully operational once you have registered as a student. Your login credentials will also allow access to WIFI.

### WiFI

- Wireless access points are located throughout WUC and Halls. Login using your WUC username and password.
- For a full guide download information from the Virtual Welcome hub – Information Services and Technology

How to get on to WUC Wifi

### For off campus access to student facilities

- Go to our WUC website <a href="https://writtle.ac.uk/">https://writtle.ac.uk/</a>
- At the top of the page click on STUDENT LOGIN



# This will take you to Student web facilities links page <a href="https://writtle.ac.uk/Student-">https://writtle.ac.uk/Student-</a>

## **Login**

Use your WUC ID to login and access emails and timetabling information.

### **Web Facilities**

Access to these services is password controlled, and only available to staff and students where appropriate user rights have been granted. All are available both on and off campus.

MyWi (Writtle intranet)

Email

<u>Moodle</u>

WFA - Writtle File Access

Library

Reset Password

Online Print Credit Purchase

### Other Useful Links

Term & Semester Dates

Timetables

Careers

Money Matters

IT Induction Information - (Information on how to login to WUC systems)

IT Training & Support - (Log in required)

### GOT A QUESTION? Contact our IT Support Desk

### **Address**

Writtle University College Chelmsford Essex CM1 3RR

### **Telephone**

01245 424211

### **Email**

supportdesk@writtle.ac.uk

### We are here to help

For advice and support on all IT-related matters, contact us.



## Induction guides

### https://www.wuc-welcomehub.co.uk/information-services-

### technology-is-



Here's a bit of information about the computer facilities – you'll need these for your assignments (not just for social networking!)

### **GETTING STARTED**

Each student receives their own network account and email address. Your user ID is your student number, and initially your password will be Wuc followed by your date of birth in DDMMYYYY format (e.g. 15 December 2000 would be Wuc15122000). You are advised to change this password as soon as possible.

### USING YOUR OWN COMPUTER

You can bring your own computer onto campus. Ensure you have adequate anti-virus protection and all updates to the operating system, applications etc. have been applied. The IS&T Support Desk can assist in troubleshooting problems on personal PCs. This service is free and as such is limited in terms of the amount of time spent on each individual problem - you may be referred to an external company for assistance. Some software is available for use on your own PC. Your lecturers will inform you when a specific piece of software is required and whether it is available to you. Media/licensing information can be obtained from the

Please find links below to our video guides and information leaflets to help you get started with our IT systems at Writtle University College.

University College. There are a number of important considerations that you should take into account to ensure that you have a suitable machine and are able to run the software provided as part of your course.

Laptop Specification Guide

**WUC Internet and Wifi access** 

Student IT Information

Installing Office 365

IT Support and Training

IS&T Induction Leaflet

### GOT A QUESTION FOR THE TEAM?

During the rest of your time at Writtle please feel free to contact the support desk (U51 in the Main Building) with any issues or queries you may have between 9am and 5pm Monday to Friday.

Contact Support Desk

### How to access your WUC email



### Reset Password



### Logging in to IT Systems



### Introduction to Moodle





## Reset/change your password

https://writtle.ac.uk/passwordreset/



# Insert your student number starting with 98.....click



Enter your date of birth.

Then your Home post code that was on your original application – not term time post code





## Type a new password



- Minimum 8 characters to include:
- Minimum one uppercase letter;
- Minimum lowercase letter;
- Minimum of one number.
- Retype to confirm



## Your new password is valid for:

- Email
- Moodle
- Pro-Portal
- Campus Network
- WiFi
- Writtle File Access
- Library resources

### E-mail – can be accessed



Welcome hub:

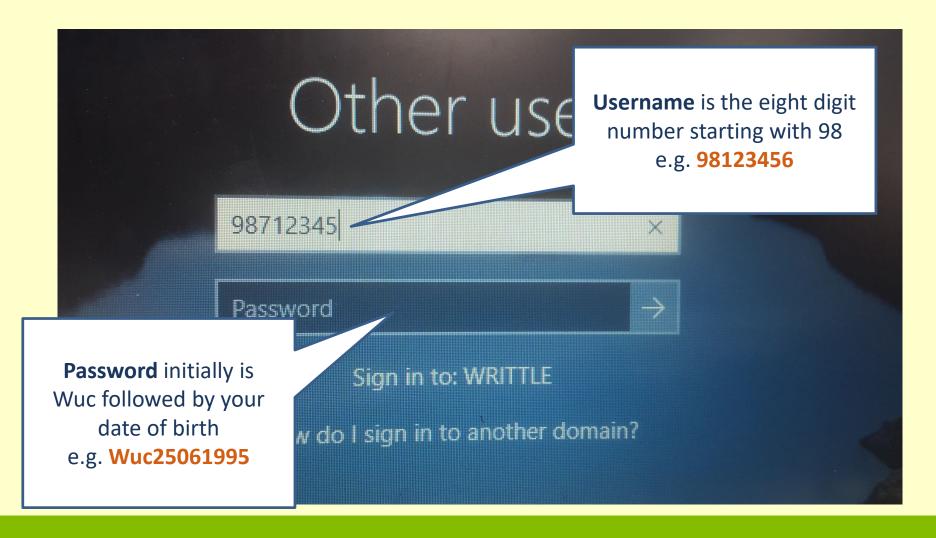
How to set up your WUC email

- Directly: <a href="https://outlook.com/owa/writtle.ac.uk">https://outlook.com/owa/writtle.ac.uk</a>
- Via <a href="https://Moodle.Writtle.ac.uk">https://Moodle.Writtle.ac.uk</a>
- Via <a href="http://MyWi.Writtle.ac.uk">http://MyWi.Writtle.ac.uk</a>
- Login with your email address <u>98123456@Writtle.ac.uk</u> and network password
- Download Free Office365

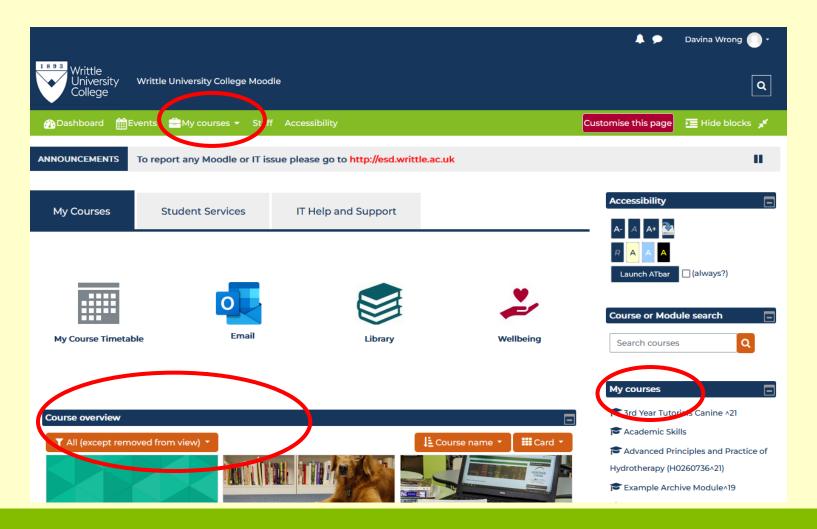
Installing Office 365

- Teams access
- OneDrive cloud storage

## **On Campus Network Access**



# Moodle Dashboard - your learning <a href="https://moodle.writtle.ac.uk">https://moodle.writtle.ac.uk</a>

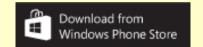


# Moodle APP for phones and devices

- Moodle Mobile is the Moodle official mobile application for Android, iOS, and Windows Phone
- ➤ App available in Google Play, Apple Market, and Windows App Stores. You can install the app directly from your Mobile device, search for "Moodle Mobile" the author/owner must be "Moodle Pty Ltd"









## **IT Training**

- In group tutorials
- One to One tutorials
   <a href="https://Writtle.ac.uk/success-bookings">https://Writtle.ac.uk/success-bookings</a>
- Go to <u>www.writtle.ac.uk/ITTraining</u> for all IT information



## Any problems?

**Contact the Support Desk:** 

Room U51, 1st floor Main building

E-mail: <a href="mailto:supportdesk@writtle.ac.uk">supportdesk@writtle.ac.uk</a>

Telephone: 01245 424211

01245 424200 ext 25632

Visit <a href="https://www.writtle.ac.uk/ITTraining">www.writtle.ac.uk/ITTraining</a> (login required)