

# Student Tutorial Session Quality and Registry

# Student Handbook, Extenuating Circumstances (EC's), Late Work & Academic Offences

# Meet the Team

- Lorraine Horne Head of Quality and Registry
- Carl Hills Quality Manager (Student Admin and Assessment)
- Jon Morrison Quality Manager (Policy and Governance)
- Jack Stoddart Quality Officer
- Leigh Arnold Exams and Timetabling Manager
- Martine Howlett School Quality Advisor
- Mariann Boha-Gabor School Quality Coordinator
- Dominique Horwood School Quality Coordinator
- Cara Hitt Timetabling and Exams Support Officer
- Danielle Wojtylo Timetabling and Exams Support Officer

# How We Can Help You

- Change of personal details (address/phone number etc)
- Council Tax exemption letters
- Extenuating Circumstances and Late Work
- Transcript Queries/Requests
- Remarking Requests
- Appeals and Complaints
- Timetable Queries
- Exam Issues
- Academic Offences
- General Advice and Support

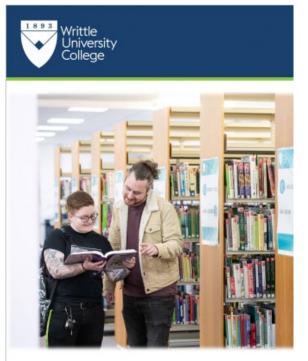
# Where to Find Us

- L69 Main Building
- <u>Quality.registry@Writtle.ac.uk</u>
- <u>TimeTable@writtle.ac.uk</u>
- <u>exams@writtle.ac.uk</u>
- Moodle HE Quality and Registry



# Student Handbook

- <a href="https://writtle.ac.uk/HE-Regulations-&-Policies">https://writtle.ac.uk/HE-Regulations-&-Policies</a>
- Student Code of Conduct
- Discipline
- It is your responsibility



Higher Education Student Handbook 2023/24

# **Attendance Reminders**

## What is the expectation?

- The Attendance Policy (among others) highlights the expectation that all students attend and engage with taught sessions.
- Students attendance should remain above 75%.

### What happens if your attendance drops below 75%?

- The first time your attendance drops below 75%, you will be emailed by the Quality and Registry team to remind you of the expectation.
- If it remains under 75%, the course team will make contact with you to arrange a Fitness to Study level 1 meeting to discuss your attendance.

### Things to remember:

• If you are absent, report your absence by email to <u>HE.Absence@Writtle.ac.uk</u>



# **Academic Offences**

## What is an academic offence?

- Plagiarism
- Self-Plagiarism
- Cheating in an Exam
- Collusion
- Contract Cheating
- Unauthorised use of Artificial Intelligence
- Fabrication of Falsification of Data Information
- Impersonation
- Attempting to Influence a Member of Staff

### What do I need to know?

 It is <u>your</u> responsibility to know the rules. Read the guidance on Moodle and ask us if you have any questions.



# **Extenuating Circumstances (EC's)**

## What are Extenuating Circumstances?



 Extenuating circumstances are a medical or personal issue which a student cannot overcome or manage without an impact on their ability to attend teaching and undertake assessments because they occur suddenly, unexpectedly and are severe in nature.

## How to apply?

- An application for EC's can be submitted either before or up to 10 working days after a submission deadline.
- If the application is **accepted**, a fresh uncapped attempt will be granted to the student at the next available opportunity.
- If the application is **rejected**, the coursework/exam will be recorded as a non-submission and a mark of 0 will be recorded.
- An EC application can be withdrawn, without prejudice, **prior** to being considered by the EC Committee

### Things to consider when applying:

- EC's are not an insurance policy. If you submit a piece of work and your claim is then accepted, the work will be set aside, meaning you will have to re-do an assignment/exam.
- Claims made for Long-term conditions or claims submitted without supporting evidence are unlikely to be accepted.

# Late Work Claim

## What is a late work claim?

• A late work application applies to course work submissions only. Other types of assessments such as examinations or presentations, for example, are held on fixed dates and, therefore an extension is not applicable.

## How to apply?

- A late work application (and the piece of work) must be submitted up to 7 calendar days after the original submission deadline.
- If the application is **accepted**, the mark will stand and no penalty will be applied.
- If the application is **rejected**, the submission will be capped at the pass mark (differs depending on the level of study)

## Things to consider when applying:

- Submitting a Late work claim without submitting your assignment (or vice versa) will result in a claim being rejected and a non-submission being recorded, with a mark of 0 for that assignment.
- Claims made for computer issues on the final submission day are unlikely to be accepted.





# Questions, Advice, Help!

Quality.registry@Writtle.ac.uk

L69, Main Campus





# **Student Success Team** Donna Franklin Head of Student Success

Helping empower you to: **stay on track** with your academic study, **embrace opportunity**, and achieve personal **success** 



# **SUPPORTING YOUR CAREER**





Employability Manager



Business Mentor



Left to right: Mark Yates, Tara Simpson and David Bell









## Impartial Careers Advice



Employability Manager

- Impartial careers advice and guidance
- Employability skills development
- Opportunities to engage with employers
- Business start-up guidance
- Business mentoring

Left to right: Mark Yates and Tara Simpson



# **SUPPORTING YOUR INNOVATION**



David Bell – Entrepreneur in Residence and Business Mentor for WUC



TODAY 3.30-4.15pm HE Study Hub upstairs!



# ASK A BUDDY

Learn study skills hacks and speak to the Buddy team of peer mentors for student hints and tips!









Find out more Thursday 3.30-4.15pm HE Study Hub upstairs!



# HEDGEHOG FRIENDLY CAMPUS SILVER AWARD 2022/23









# Call for new Board members: Student Success Advisory Board

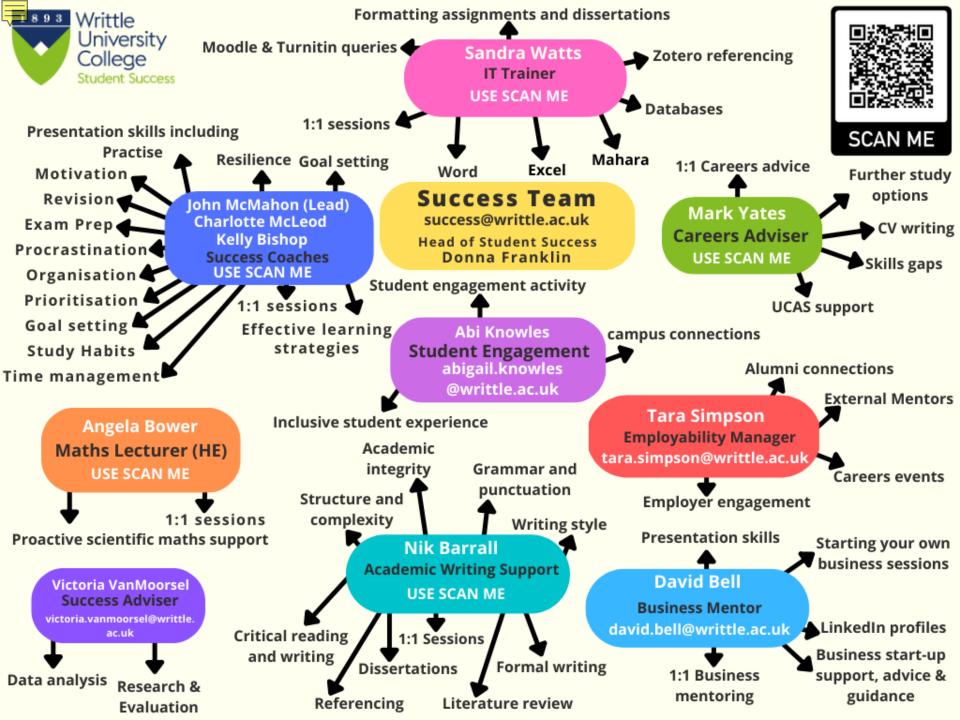








Be inspired www.writtle.ac.uk/student-spotlight





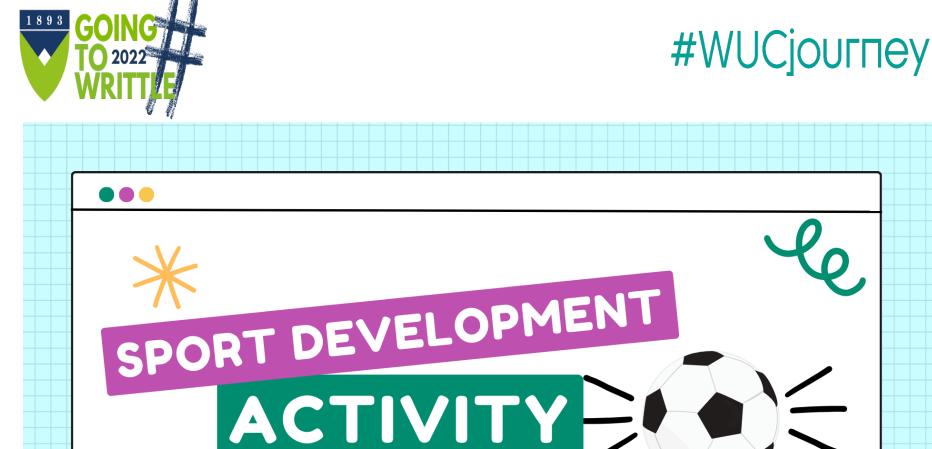
# Chaplaincy support: for students of all faiths and none - <u>we care</u>



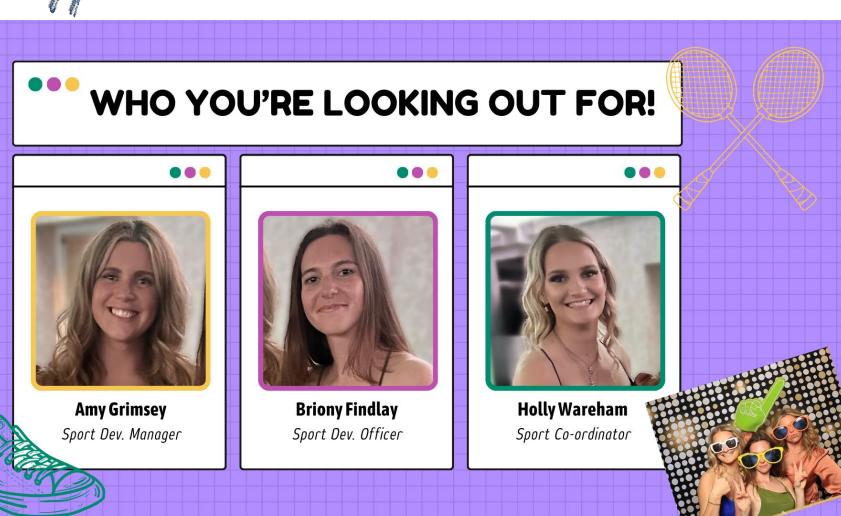
- pastoral support
- non judgmental listening and conversation
- spiritual support
- inclusive

## Father John Bloomer chaplain@writtle.ac.uk

On campus most Wednesdays - can meet at other times if you contact







#WUCjourney







- RECEIVED OVER £10K IN FUNDING TO DEVELOP OUR RESERVOIR
- WE LISTEN! COMPLETED 78.5% OF SURVEY FEEDBACK
- NEW ACTIVITY TIMETABLE TO INCLUDE LOTS MORE 'ASKED FOR' SESSIONS
- NEW GO CARD TO IMPROVE AWARENESS OF ACTIVITIES & EVENTS
- RE-FURBISHED GYM
- NEW PARTNERSHIP WITH CHELMSFORD RUGBY CLUB



# #WUCjourney





# #WUCjourney

#### 

# WHAT CAN YOU GET INVOLVED

IN?



# • GYM

Gym membership available for only £80 for the whole academic year, or £45 per semester! Open 7am-9pm (Monday-Friday) & 9am -4pm (weekends)

#### • FITNESS CLASSES

We have a range of fitness classes from water sports, Pilates, strength and fitness flow sessions!

#### SPORT CLUBS

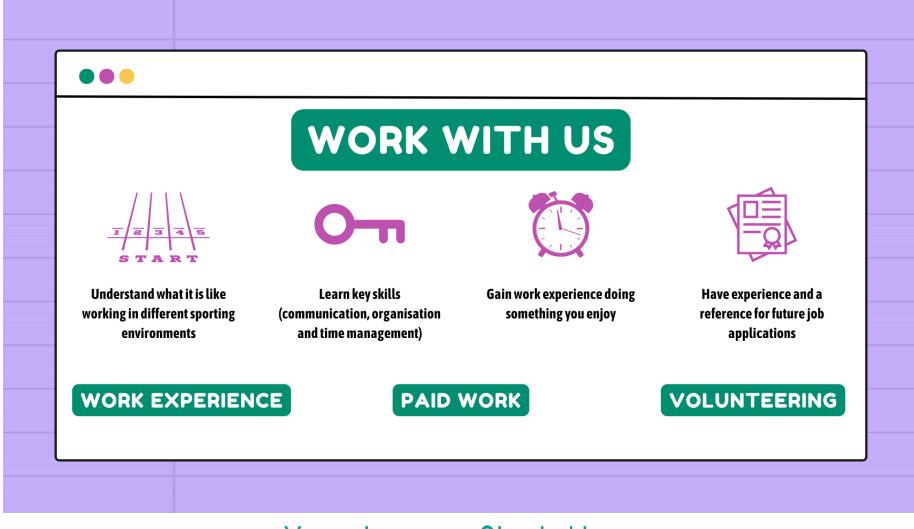
We have a range of sport clubs on offer from running, netball, rugby and basketball. You can get a sport membership for just £55 for the year!

# HE TOURNAMENTS & SPORT WEDNESDAY

We have a range of HE tournaments including Dodgeball, Galentine's Prosecco Cricket, Rounders and more!









### Wednesday 13.09

#### Tlam-2pm



#### 2pm-330pm

Give-It-A-Go Basketball
Maddison courts

#### 2.30pm-3.15pm

 University Survival Guide Wellbeing Hub

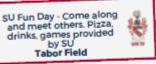
#### 330pm-4.15pm

 Learn study skills hacks and speak to the Buddy team peer mentors
HE Study Hub - Upstairs



## Thursday 14.09

#### Any time from 2pm



#### 230pm-415pm

Water sports/relax
Reservoir



 Axe Throwing Tabor Field

#### 2.30pm-3.15pm

 Learn study skills hacks and speak to the Buddy team peer mentors
HE Study Hub - Upstairs

#### 3.30pm-4.15pm

 Hedgehog Friendly Campus project - find out about our journey so far and how you can get involved.
HE Study Hub - Upstairs

# THURS 14TH Marine T

Pizza delivered every hour, music, paddleboarding, axe throwing, games + more. bring your own drinks

TABOR FIEL

RINKE

From 2pm

please take your rubbish with you



## Friday 15.09

#### 230pm-3.15pm

- Give-It-A-Go Hockey Maddison courts
- Meet horses and yard staff (2pm outside Garden Room to walk to Cow Watering Campus)

#### 3.30pm-4.15pm

 Horse Grooming (3pm outside Garden Room to walk to Cow Watering Campus)

#### www.writtle.ac.uk

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